

# #10317 When can I login again?



You are viewing this ticket using the secret link <https://support.riseup.net/en/ticket/LNAhuOSdT7SyzFw>. Anyone with this link can view and reply to this ticket.

**Ticket Number:**

10317

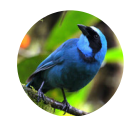
**Leonhard Bauer asked a question...**

3 days ago

Hi there, my email login is defunct. Account site says "maintenance, try again later."

I need to access my email to do my daily chores. When can I login again?

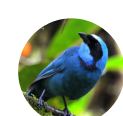
Upvote | 0

**Assigned to:**

Urraca De Cuello Negro

**Opened On:**

2018-12-19 10:49:02 UTC

**Urraca De Cuello Negro replied...**

3 days ago

Hi,

Your account was closed as it was reported sending harassment and unsolicited e-mail to other Riseup users. While we try hard to not penalize account sending tofu (non commercial spam) we do try to act quickly in harassment reports.

As this is the first time we have such reports from this account and from the reports themselves the content doesn't seem to be with the goal of harming those users, we can probably re-enable it again as long as you stay away from bugging others.

Please note that we are not responding any kind of support requests from you or any other individual trying to disrupt our work, I'm just replying this as this is critical for your account.

In solidarity,  
u.

Upvote | 0

**Leonhard Bauer replied...**

3 days ago

I did not send any unsolicited mail to any Riseup user who ever said they did not want to receive mail from me. I made a list of users who posted on the translation collective mailing list while I worked there, and emailed them an analysis of current events, which is my right under the freedom of speech, because I was kicked out there for no reason. I have removed any user from my list who asked me to do so, and will remove any user from it who will ask me to do so, as it is good manners in email contacts since I first used a modem.

I expect my login to be reactivated as soon as possible. Please demonstrate that the word solidarity in your mouth means something, and abstain from disrupting a vital tool I need to defend myself against domestic violence, cyber mobbing and sexualised abuse, as it will remain good manners in email services when no one will remember most current era brand names any more.

And one more thing, when you do not agree, please argue my points.

<https://tinyurl.com/riseup-crisis>

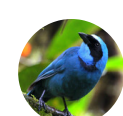
Yours sincerely,

Leonhard Bauer

- freelance environmentalist activist -

\* <https://tinyurl.com/landschaftspfleger> \*

Upvote | 0

**Urraca De Cuello Negro replied...**

3 days ago

Hi again,

Please abstain from e-mailing whatever person that could have reported your e-mail as harassment. We keep that policy enforced as much as we can.

The translation list is a list for coordinating work of translators, nothing else. You were removed because your contributions were not into that and started debating things, which is ok in other contexts, not when folks have limited time.

I can't really read that whole text neither debate your points. I've been in this chair since 7am and it's 17.15 and while i took 30 minutes to eat and went to the toilet a couple of times I can't allocate the time to be dealing with whatever you are writing there. Times are extremely limited and energies are even lower, debating is not something I look forward to end this day or any day in my current living situation. But this whole problem start for the lack of respect of other people's time... and while I can imagine there are big cultural differences it's not accepted from our side that you discard the work of others or increase the work of people you have been for years giving us their time to keep this project work as better as possible with the resources we have.

I have no particular issues with you, but really, we cannot allocate time into whatever you are trying to push us. You are free to have any opinion on how wrong we do things and publish them at any place you want, but don't ask us to be part of a debate we simply cannot afford to take part and try to make other folks part of a conflict that they are not part and it seems they don't want to participate.

Your account was unlocked, you should be able to login again.

Upvote | 0

**Leonhard Bauer replied...**

about 3 hours ago

I am not interested to work for your translations again, at least not before a fundamental clean-up of the procedure. I need my capacities for meaningful content. But I want the configuration item for the storage space back, because it is just one click away, and it makes no sense that it is gone.

Just one point against your individual situation report, the last thing I posted on your translations mailinglist was a guide how to filter list mails into a list folder in order to avoid private mailboxes getting stuffed by mailinglist debates, which sometimes are politically necessary. I think this technique ought to be explained in a newsletter, but most likely I will publish an independent guidebook instead. Your situation gave me another example why it is necessary to sort communications well.

Thanks for cancelling an irresponsible decision, and sorry for replying only now. I had no time for the internet because I was busy recovering from dental surgery.

Upvote | 0

**Leonhard Bauer replied...**

less than a minute ago

One more point, if <https://tinyurl.com/riseup-crisis> is too lengthy for you, here is a copy of my really really short snail mail to your German representative:

<https://share.riseup.net/#Eh4Vc-46zi4B2D2u9zfkQ>

<https://share.riseup.net/#w5PC-Xr4eMRm3qK4Hs7h6w>

... and SORRY that I do HAVE TO mention THIS: <https://foster.vic.au/the-coal-seam-gas-song/>

Upvote | 0

**Reply**

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